

## **Iowa Department of Human Services**

Terry E. Branstad Governor Kim Reynolds Lt. Governor

Charles M. Palmer Director

October 23, 2013

Date Complaint Received:	10/8/13
Complaint Received By:	Donita Faust- DHS
Provider Name and Location:	Johnnie Robinson- 934 23 <sup>rd</sup> Ave. Place #1, Coralville

Complaint: On October 8, 2013 DHS received a complaint on the Category A Registered Child Development Home of Johnnie Robinson. The complaint alleged Johnnie did not change the diaper of a child in her care and as a result the child developed a diaper rash. It is reported the child's rash clears up when she is home and gets worse after a day in child care with Johnnie. It is alleged Johnnie leaves day care children alone with her adult son. Complaint expressed a concern Johnnie has the children watch television much of the time. Reporter stated this child smells like cigarettes after being in Johnnie's home.

Rule Basis: Requirements found to be out of compliance:

441 IAC 110.5 (1) "d"- Medicines are given only with written authorization from the doctor or parent.

441 IAC 110.5 (1) "o"- Smoking and use of tobacco products prohibited at all times in the home and in vehicles used to transport children. Smoking and the use of tobacco products prohibited in outdoor play area during hours of operation.

Nonsmoking signs posted in the home and in every vehicle used to transport children. Signs include telephone # for reporting complaints, and www.iowasmokefreeair.gov 441 IAC 110.8 "i" - Written permission from the parents(s) to attend activities away from the child development home. It must include times of arrival and departure, destination, and person(s) responsible for the child.

Findings: On October 11, 2013 DHS Social Worker Dale Garlinghouse made an unannounced visit to the child care home of Johnnie Robinson. There was one child in care while Mr. Garlinghouse was present. Mr. Garlinghouse observed an ashtray on the table full of cigarette butts. Johnnie removed the ashtray and deposited the contents in the waste basket. Johnnie explained she does not smoke but added her adult children do. She explained they smoke despite her instructing them not to and do so often when she is not there. A cigarette butt was found in an ashtray in the bedroom as well.

Mr. Garlinghouse explained the concerns received in the complaint on her child care. Johnnie agreed there was a child in her care that had a diaper rash and states some days it was worse then others. Johnnie stated this child had a diaper rash the day she started and that often when this child left on Fridays the rash was better or gone and when the child returned on Monday's it was worse. She shared on some days they would drop off the child and she would have a wet or dirty

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diaper.

When asked how often she changed this child's diaper Johnnie stated "every time she was wet or had a bowel movement". Mr. Garlinghouse asked how many times a day she changed this child's diaper and Johnnie replied up to eight times.

Johnnie was asked if she used diaper ointment for the diaper rash and she answered she did use A & D ointment the parents gave her. Mr. Garlinghouse asked to see the written authorization signed by the parent for using the ointment. Johnnie was unable to find an signed authorization by the parents for her to give the child the ointment.

Johnnie denied her son was ever used as a substitute. Johnnie shared she does not use substitutes. Mr. Garlinghouse asked about the allegation she has the children watch TV all day and just has them sit on the couch. Johnnie stated she does engage children in activities such as going to the mall or to the park for exercise. Johnnie was asked if she has written permission from the parents for their children to attend activities away from the child development home. She replied she does not have it in writing but has verbal permission. They play outside the apartment at times as well and engage in physically active games such as duck, duck, goose according to Johnnie. Mr. Garlinghouse observed push and pull toys, figurines, stuffed animals and a kitchen set for children to play with. For small muscle development they color and put together puzzles. Johnnie gave Mr. Garlinghouse the names and ages of the other five children she has in care. A sibling group of four children are in care from 10:30 p.m until 7:30 a.m. Johnnie explained she stays awake all night. She said learned she needs to do that at child care meetings and trainings. After looking at the shifts of child care she does there were 2-3 days a week where she had only 1 1/2 - 2 hours break which did not afford her much time for sleep. Johnnie admitted to being tired today while we visited. After discussing the need for sleep and time away from child care during the day Johnnie decided to no longer provide child care for the child in care from 7:30 a.m. until 4:00 p.m.

Resolution: Johnnie Robinson signed a Corrective Action Plan agreeing to discontinue doing three shifts of child care. She will stop providing care from 7:30 a.m. to 4:00 p.m. so she can have time to sleep, run errands, etc. She agreed not to allow any smoking in her apartment and that she will remain awake during the entire time children are in her care. Johnnie agreed to get signed authorization from a parent before dispensing any medicines to a child and to get written permission from parents to take children on activities away from her home.

If you have any questions regarding this matter feel free to contact me at 319/892-6803 or toll free 866/534-3112. or email address dgarlin@dhs.state.ia.us.

Sincerely,

Social Worker